

Family Nurturing Center

Participant Health and Safety Protocol

Family Nurturing Center's goal during a period of an infectious disease outbreak or pandemic is to continue to serve you and your family in the best way possible.

We are committed to ensuring that you and our staff are as safe as possible when you are here. As a result, we are asking your cooperation while you are participating in service with a few changes to how we interact.

A few basic practices we will ask of you



Temperature Checks: We will be checking temperatures of any individual and staff member present for in person services. If your temperature registers at or above 100.4, we will ask you to discontinue the appointment for that day. We would ask that you continue to monitor your temperature and contact your primary care provider if additional symptoms develop.



<u>Health Screening</u>: We will ask each individual present for in person services a set of questions recommended by the CDC in an effort to lessen risk of Coronavirus spread



Protective Face Masks: Any person age 2 and older are required to wear protective facemasks at all times during your appointment with Family Nurturing Center. If you do not have access to your own mask, please notify your assigned Family Nurturing Center staff person and they will provide you with one.



Social Distancing: We are excited to see you and glad that we can be in-person with you. However, we want everyone to be safe and are asking your help in maintaining 6 feet of social distance. We understand children may struggle with this and we will work to support you and your child(ren) in being as safe as possible.



<u>Handwashing/Hand Sanitizing</u>: We ask that you wash your hands or use available hand sanitizer at the beginning of your appointment, as necessary during your appointment based on the service, and then prior to leaving your appointment.



<u>Cover your cough/sneeze</u>: Please cover your cough or sneeze by doing so into the crease of your elbow instead of your hands or into the air.



<u>When you are sick</u>: Notify your assigned Family Nurturing Center staff member prior to your scheduled appointment as soon as you realize that you have a high fever or other COVID-19 symptom such as sore throat, new cough, loss of taste or smell, or new shortness of breath.



Arriving for your appointment: We ask that you stay in your vehicle until such time that your assigned FNC staff member comes to the door to get you. Our lobbies are currently closed. Your staff member will speak with you about who should attend the appointment and who should remain in the vehicle specific to what will be covered in the appointment.



Physical Space: Family Nurturing Center staff will be working diligently to disinfect all common areas, bathrooms, toys, and appointment space between appointments.

^{*}Please note that these are current protocols in place for everyone's safety. If you have concerns with these, please notify your assigned Family Nurturing Center staff member and understand that it could impact the service delivery options available to you.